

## Issues

Estimated time: 120.0

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
21194	Infodrive Alumni	New Query	Escalated to Management	Immediate	Time doctor not working	Redmine Admin (Manoj Bisht - IT HOD)	23 June 2025 10:06 AM			7004933939	Riya				Anonymous	23 June 2025 10:06 AM
21193	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	23 June 2025 10:01 AM			09305257220	Nidhi Singh				Anonymous	23 June 2025 10:01 AM
21141	Infodrive Alumni	New Query	On Hold	Low	laptop Keyboard is not working	Redmine Admin (Manoj Bisht - IT HOD)	17 June 2025 04:35 PM			9899990147	Naincy				Anonymous	17 June 2025 04:35 PM
20565	Infodrive Alumni	New Query	Escalated to Management	Urgent	Unable to login RDP	Redmine Admin (Manoj Bisht - IT HOD)	21 May 2025 11:17 AM			7004933939	Riya Singh				Anonymous	21 May 2025 11:17 AM
20119	Infodrive Alumni	New Query	On Hold	Low	RDP not working		28 April 2025 09:39 AM			9818876533	Rajesh				Anonymous	28 April 2025 09:39 AM
20063	Infodrive Alumni	New Query	Escalated to Management	High	Rdp not working	Redmine Admin (Manoj Bisht - IT HOD)	24 April 2025 10:03 AM			7004933939	Riya Singh				Anonymous	24 April 2025 10:03 AM
20005	Infodrive Alumni	New Query	On Hold	Low	RDP not working		21 April 2025 09:41 AM			09305257220	Nidhi Singh				Anonymous	21 April 2025 09:41 AM
19926	Infodrive Alumni	New Query	On Hold	Normal	not able to connected login		15 April 2025 09:32 AM			9818876533	Rajesh				Anonymous	15 April 2025 09:32 AM
19894	Infodrive Alumni	New Query	On Hold	High	not able to login		14 April 2025 09:33 AM			9818876533	Rajesh				Anonymous	14 April 2025 09:33 AM
19850	Infodrive Alumni	New Query	On Hold	High	unable to connect		10 April 2025 09:32 AM			9818876533	dibeyendu				Anonymous	10 April 2025 09:32 AM
19364	Infodrive Alumni	New Query	On Hold	Immediate	No access to Aidwise and Quantana projects on internal tracker	Redmine Admin (Manoj Bisht - IT HOD)	17 March 2025 10:31 AM			9501845764	Yogita Negi		17 March 2025		Anonymous	17 March 2025 10:31 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
19329	Infodrive Alumni	New Query	On Hold	Low	Remote Audio	Redmine Admin (Manoj Bisht - IT HOD)	12 March 2025 05:15 PM			9540317373	Naincy				Anonymous	12 March 2025 05:15 PM
12439	Infodrive Alumni	New Query	On Hold	Immediate	otp is not getting generated	Redmine Admin (Manoj Bisht - IT HOD)	19 February 2025 06:15 PM			8860362539	anjali rawat				Anonymous	19 February 2025 06:15 PM
12332	Infodrive Alumni	New Query	On Hold	Immediate	not able to open rdp	Redmine Admin (Manoj Bisht - IT HOD)	13 February 2025 05:21 PM			8860362539	anjali				Anonymous	13 February 2025 05:21 PM
12275	Infodrive Alumni	New Query	On Hold	High	rdp not login		11 February 2025 09:40 AM			9818876533	Shobit Kumar				Anonymous	11 February 2025 09:40 AM
12263	Infodrive Alumni	New Query	On Hold	Urgent	Not Able to filter Email	Redmine Admin (Manoj Bisht - IT HOD)	10 February 2025 03:20 PM			9560095323	vikas pandey				Anonymous	10 February 2025 03:20 PM
12242	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	10 February 2025 09:43 AM			09305257220	Nidhi Singh				Anonymous	10 February 2025 09:43 AM
12193	Infodrive Alumni	New Query	On Hold	Immediate	Unable to login RDP	Redmine Admin (Manoj Bisht - IT HOD)	06 February 2025 02:31 PM			7004933939	Riya Singh				Anonymous	06 February 2025 02:31 PM
12095	Infodrive Alumni	New Query	On Hold	High	Unable to login Mail		03 February 2025 09:50 AM			8376998034	AMIT				Anonymous	03 February 2025 09:50 AM
12090	Infodrive Alumni	New Query	On Hold	Low	Unable to login Email	Redmine Admin (Manoj Bisht - IT HOD)	03 February 2025 09:29 AM			8588835614	Ashish Singh				Anonymous	03 February 2025 09:29 AM
12062	Infodrive Alumni	New Query	On Hold	Low	Mail Login	Redmine Admin (Manoj Bisht - IT HOD)	01 February 2025 11:59 AM			9540317373	Naincy				Anonymous	01 February 2025 11:59 AM
12026	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	30 January 2025 03:05 PM			7004933939	Riya				Anonymous	30 January 2025 03:05 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
12020	Infodrive Alumni	New Query	On Hold	Immediate	Unable to login RDP	Redmine Admin (Manoj Bisht - IT HOD)	30 January 2025 10:11 AM			7004933939	Riya Singh				Anonymous	30 January 2025 10:11 AM
12019	Infodrive Alumni	New Query	On Hold	High	RDP issue	Redmine Admin (Manoj Bisht - IT HOD)	30 January 2025 09:54 AM			9818876533	shobit				Anonymous	30 January 2025 09:54 AM
11997	Infodrive Alumni	New Query	On Hold	Immediate	not able to open rdp	Redmine Admin (Manoj Bisht - IT HOD)	29 January 2025 04:37 PM			8860362539	anjali				Anonymous	29 January 2025 04:37 PM
11902	Infodrive Alumni	New Query	On Hold	Low	double demo fomo not running		23 January 2025 10:02 AM			9818848126	anjali kumari				Anonymous	23 January 2025 10:02 AM
11878	Infodrive Alumni	New Query	QA	Immediate	not able to open rdp	Redmine Admin (Manoj Bisht - IT HOD)	23 May 2025 01:38 PM			8860362539	anjali	Pragya Mishra			Anonymous	21 January 2025 05:11 PM
11862	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	21 January 2025 03:17 PM			09305257220	Nidhi Singh				Anonymous	21 January 2025 03:17 PM
11848	Infodrive Alumni	New Query	On Hold	Low	no able to see the previous mail		21 January 2025 01:21 PM			9818848126	anjali kumari				Anonymous	21 January 2025 01:21 PM
11841	Infodrive Alumni	New Query	On Hold	Low	not receiving the demo meeting mail		21 January 2025 12:33 PM			9818848126	anjali kumari				Anonymous	21 January 2025 12:33 PM
11821	Infodrive Alumni	New Query	On Hold	Low	Not able to edit Account and Contact		20 January 2025 06:41 PM			8588835614	Ashish Singh				Anonymous	20 January 2025 06:41 PM
11808	Infodrive Alumni	New Query	On Hold	Low	RDP Access for today	Redmine Admin (Manoj Bisht - IT HOD)	20 January 2025 09:33 AM			09810436035	Aashi Bhatt				Anonymous	20 January 2025 09:33 AM
11767	Infodrive Alumni	New Query	On Hold	Low	balwant sir demo client receiving balwant personal meeting id		16 January 2025 04:32 PM			8588835619	balwant singh				Anonymous	16 January 2025 04:32 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
11756	Infodrive Alumni	New Query	On Hold	Low	not able to see all the invoice		16 January 2025 09:55 AM			9818848126	anjali kumari				Anonymous	16 January 2025 09:55 AM
11680	Infodrive Alumni	New Query	On Hold	Low	not able to see the or edit the balwant sir shred sales sheet		13 January 2025 06:07 PM			9818848126	anjali kumari				Anonymous	13 January 2025 06:07 PM
11601	Infodrive Alumni	New Query	On Hold	Immediate	mail issue	Redmine Admin (Manoj Bisht - IT HOD)	09 January 2025 05:50 PM			8860362539	anjali				Anonymous	09 January 2025 05:50 PM
11532	Infodrive Alumni	New Query	On Hold	Low	proforma button not working	Amitava Chakraborty	07 January 2025 04:51 PM			9818848126	anjali kumari				Anonymous	07 January 2025 04:51 PM
11512	Infodrive Alumni	New Query	On Hold	Low	not able to edit the sheet		07 January 2025 12:32 PM			9818848126	anjali kumari				Anonymous	07 January 2025 12:32 PM
11505	Infodrive Alumni	New Query	On Hold	Low	DWD not Working	Redmine Admin (Manoj Bisht - IT HOD)	07 January 2025 10:28 AM			9540317373	Naincy				Anonymous	07 January 2025 10:28 AM
11499	Infodrive Alumni	New Query	On Hold	Low	NOT ABLE TO ACCESS THE SHEET	Amitava Chakraborty	06 January 2025 05:26 PM			9818848126	anjali kumari				Anonymous	06 January 2025 05:26 PM
11428	Infodrive Alumni	New Query	On Hold	Low	calender not showing	Amitava Chakraborty	03 January 2025 10:49 AM			9818848126	anjali kumari				Anonymous	03 January 2025 10:49 AM
11329	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working		30 December 2024 09:42 AM			09305257220	Nidhi Singh				Anonymous	30 December 2024 09:42 AM
11285	Infodrive Alumni	New Query	On Hold	Urgent	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	28 December 2024 09:22 AM			09305257220	Nidhi Singh				Anonymous	28 December 2024 09:22 AM
11259	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	27 December 2024 01:55 PM			09305257220	Nidhi Singh				Anonymous	27 December 2024 01:55 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
11191	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	26 December 2024 04:53 PM			09305257220	Nidhi Singh				Anonymous	26 December 2024 04:53 PM
10952	Infodrive Alumni	New Query	On Hold	Immediate	Need RDP access for 2 days	Redmine Admin (Manoj Bisht - IT HOD)	18 December 2024 09:47 AM			09810436035	Aashi Bhatt				Anonymous	18 December 2024 09:47 AM
10866	Infodrive Alumni	New Query	On Hold	High	Not able to login CRM and Email	Redmine Admin (Manoj Bisht - IT HOD)	16 December 2024 09:57 AM			9355399956	Mehul Jain				Anonymous	16 December 2024 09:57 AM
10715	Infodrive Alumni	New Query	On Hold	High	bill of entry number		10 December 2024 12:51 PM			9051363628	souradip				Anonymous	10 December 2024 12:51 PM
10585	Infodrive Alumni	New Query	On Hold	Immediate	Need Runo call access of Kunal in CST team		05 December 2024 03:49 PM			09971832553	KANCHAN				Anonymous	05 December 2024 03:49 PM
10583	Infodrive Alumni	New Query	On Hold	High	outlook not working	Redmine Admin (Manoj Bisht - IT HOD)	05 December 2024 02:25 PM			09305257220	Nidhi Singh				Anonymous	05 December 2024 02:25 PM
10353	Infodrive Alumni	New Query	On Hold	High	T.D		28 November 2024 09:53 AM			9576980028	mukul				Anonymous	28 November 2024 09:53 AM
10297	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	27 November 2024 09:44 AM			9305257220	Nidhi Singh				Anonymous	27 November 2024 09:44 AM
10247	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	23 November 2024 10:48 AM			09810436035	Aashi Bhatt				Anonymous	23 November 2024 10:48 AM
10168	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	15 November 2024 04:25 PM			9305257220	Nidhi Singh				Anonymous	15 November 2024 04:25 PM
9903	Infodrive Alumni	New Query	On Hold	High	rdp not connected		30 October 2024 05:31 PM			9576980028	mukul				Anonymous	30 October 2024 05:31 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
9860	Infodrive Alumni	New Query	On Hold	Immediate	RDP NOT WORKING		28 October 2024 05:18 PM			07310773069	SHUBHANKAR RAI		28 October 2024		Anonymous	28 October 2024 05:18 PM
9698	Infodrive Alumni	New Query	On Hold	Immediate	TIME DOCTOR IS NOT WORKING	Redmine Admin (Manoj Bisht - IT HOD)	17 October 2024 05:08 PM			07310773069	SHUBHANKAR RAI		17 October 2024		Anonymous	17 October 2024 05:08 PM
9689	Infodrive Alumni	New Query	On Hold	Low	port list		17 October 2024 12:09 PM			9051363628	Saurdip				Anonymous	17 October 2024 12:09 PM
9619	Infodrive Alumni	New Query	On Hold	High	data not found		10 October 2024 11:44 AM			9051363628	souradip gupta				Anonymous	10 October 2024 11:44 AM
9588	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	08 October 2024 10:48 AM			9305257220	Nidhi Singh				Anonymous	08 October 2024 10:48 AM
9559	Infodrive Alumni	New Query	On Hold	Immediate	RDP NOT WORKING		03 October 2024 05:16 PM			07310773069	SHUBHANKAR RAI		03 October 2024		Anonymous	03 October 2024 05:16 PM
9527	Infodrive Alumni	New Query	On Hold	Urgent	Runo		30 September 2024 10:19 AM			9818810342	SWETA DUTTA		30 September 2024		Anonymous	30 September 2024 10:19 AM
9371	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	13 September 2024 12:44 PM			9305257220	Nidhi Singh				Anonymous	13 September 2024 12:44 PM
9326	Infodrive Alumni	New Query	On Hold	High	RdP is not working	Redmine Admin (Manoj Bisht - IT HOD)	10 September 2024 01:09 PM			9305257220	Nidhi Singh				Anonymous	10 September 2024 01:09 PM
9218	Infodrive Alumni	New Query	On Hold	Immediate	UNABLE TO OPEN RDP.		02 September 2024 05:04 PM			07310773069	SHUBHANKAR RAI		02 September 2024		Anonymous	02 September 2024 05:04 PM
9202	Infodrive Alumni	New Query	On Hold	High	RDP is not working	Redmine Admin (Manoj Bisht - IT HOD)	31 August 2024 10:12 AM			9305257220	Nidhi Singh				Anonymous	31 August 2024 10:12 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
9172	Infodrive Alumni	New Query	On Hold	High	Rip not working	Redmine Admin (Manoj Bisht - IT HOD)	28 August 2024 06:22 PM			9305257220	nidhi singh				Anonymous	28 August 2024 06:22 PM
9163	Infodrive Alumni	New Query	On Hold	High	Not able to Open RDP	Redmine Admin (Manoj Bisht - IT HOD)	28 August 2024 01:12 PM			9305257220	Nidhi Singh				Anonymous	28 August 2024 01:12 PM
9114	Infodrive Alumni	New Query	On Hold	Urgent	Watts app instance expire	Prashant Kumar	22 August 2024 05:57 PM			08588835613	Ashish Sharma				Anonymous	22 August 2024 05:57 PM
9106	Infodrive Alumni	New Query	On Hold	High	RDp not working	Redmine Admin (Manoj Bisht - IT HOD)	22 August 2024 09:24 AM			9305257220	Nidhi				Anonymous	22 August 2024 09:24 AM
9103	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	21 August 2024 06:37 PM			9305257220	Nidhi Singh				Anonymous	21 August 2024 06:37 PM
9040	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	14 August 2024 09:37 AM			9305257220	Nidhi Singh				Anonymous	14 August 2024 09:37 AM
8989	Infodrive Alumni	New Query	On Hold	Immediate	Rdp not working	Redmine Admin (Manoj Bisht - IT HOD)	10 August 2024 09:38 AM			09643242318	Anubhav Choudhary				Anonymous	10 August 2024 09:38 AM
8946	Infodrive Alumni	New Query	On Hold	High	Not able to login	Redmine Admin (Manoj Bisht - IT HOD)	07 August 2024 01:20 PM			9305257220	Nidhi				Anonymous	07 August 2024 01:20 PM
8879	Infodrive Alumni	New Query	On Hold	High	ni	Redmine Admin (Manoj Bisht - IT HOD)	03 August 2024 10:49 AM			9305257220	Nidhi Singh				Anonymous	03 August 2024 10:49 AM
8796	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	27 July 2024 10:35 AM			8920193866	Vikash				Anonymous	27 July 2024 10:35 AM
8783	Infodrive Alumni	New Query	On Hold	High	Not able to Open RDP	Redmine Admin (Manoj Bisht - IT HOD)	26 July 2024 09:27 AM			9305257220	Nidhi				Anonymous	26 July 2024 09:27 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
8759	Infodrive Alumni	New Query	On Hold	Immediate	not able to login outlook		24 July 2024 10:05 AM			9576980028	mukul				Anonymous	24 July 2024 10:05 AM
8626	Infodrive Alumni	New Query	On Hold	High	RDP IS TOO SLOW	Redmine Admin (Manoj Bisht - IT HOD)	11 July 2024 04:35 PM			7980360256	SHAISTA SALIM				Anonymous	11 July 2024 04:35 PM
8557	Infodrive Alumni	New Query	On Hold	High	UNABLE TO LOGIN TO RDP	Redmine Admin (Manoj Bisht - IT HOD)	08 July 2024 04:59 PM			7980360256	SHAISTA SALIM				Anonymous	08 July 2024 04:59 PM
8508	Infodrive Alumni	New Query	On Hold	Low	RDP was Slow		03 July 2024 01:52 PM			09899990147	Naincy				Anonymous	03 July 2024 01:52 PM
8447	Infodrive Alumni	New Query	On Hold	High	RDP NOT WORKING, IT IS NOT CLICKABLE ANYWHERE	Redmine Admin (Manoj Bisht - IT HOD)	28 June 2024 12:19 AM			7980360256	SHAISTA SALIM				Anonymous	28 June 2024 12:19 AM
8437	Infodrive Alumni	New Query	On Hold	High	RDP NOT WORKING	Redmine Admin (Manoj Bisht - IT HOD)	26 June 2024 08:28 PM			7980360256	SHAISTA SALIM				Anonymous	26 June 2024 08:28 PM
8413	Infodrive Alumni	New Query	On Hold	High	RDP is very slow , unable to open links and tabs.		25 June 2024 05:27 PM			7310773069	SHUBHANKAR RAI		25 June 2024		Anonymous	25 June 2024 05:27 PM
8409	Infodrive Alumni	New Query	On Hold	Normal	Regarding rdp shift in my another sysytem	Redmine Admin (Manoj Bisht - IT HOD)	25 June 2024 01:14 PM			7004933939	Riya Singh				Anonymous	25 June 2024 01:14 PM
8367	Infodrive Alumni	New Query	On Hold	High	RDP is very slow , unable to open links and tabs.		19 June 2024 06:07 PM			7310773069	SHUBHANKAR RAI		19 June 2024		Anonymous	19 June 2024 06:07 PM
8350	Infodrive Alumni	New Query	On Hold	High	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	19 June 2024 11:32 AM			9625317673	Nidhi Singh				Anonymous	19 June 2024 11:32 AM
8329	Infodrive Alumni	New Query	On Hold	Urgent	rdp is very slow		18 June 2024 11:42 AM			9818854095	sakshi raghuvanshi				Anonymous	18 June 2024 11:42 AM



#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
8276	Infodrive Alumni	New Query	On Hold	Immediate	facing problem to open website cbic.gov.in	Redmine Admin (Manoj Bisht - IT HOD)	13 June 2024 04:04 PM			7004933939	Riya				Anonymous	13 June 2024 04:04 PM
8216	Infodrive Alumni	New Query	On Hold	Immediate	Not able to login RDP	Redmine Admin (Manoj Bisht - IT HOD)	10 June 2024 10:26 AM			09810436035	Aashi Bhatt				Anonymous	10 June 2024 10:26 AM
8089	Infodrive Alumni	New Query	On Hold	High	not able to login		31 May 2024 06:25 PM			7031614002	sukant biswas				Anonymous	31 May 2024 06:25 PM
8073	Infodrive Alumni	New Query	On Hold	Immediate	Rdp Issue	Redmine Admin (Manoj Bisht - IT HOD)	30 May 2024 03:08 PM			09643242318	Anubhav Choudhary				Anonymous	30 May 2024 03:08 PM
7999	Infodrive Alumni	New Query	On Hold	Immediate	Rdp Issu	Redmine Admin (Manoj Bisht - IT HOD)	23 May 2024 02:16 PM			9643242318	Anubhav Choudhary				Anonymous	23 May 2024 02:16 PM
7950	Infodrive Alumni	New Query	On Hold	Immediate	Regarding software(web expression ) installation on local	Redmine Admin (Manoj Bisht - IT HOD)	21 May 2024 09:56 AM			7004933939	Riya				Anonymous	21 May 2024 09:56 AM
7740	Infodrive Alumni	New Query	On Hold	Urgent	unable to login rdp	Redmine Admin (Manoj Bisht - IT HOD)	02 May 2024 09:46 AM			7004933939	Riya				Anonymous	02 May 2024 09:46 AM
7723	Infodrive Alumni	New Query	On Hold	High	Rdp not working	Redmine Admin (Manoj Bisht - IT HOD)	01 May 2024 11:32 AM			7004933939	Riya				Anonymous	01 May 2024 11:32 AM
7506	Infodrive Alumni	New Query	On Hold	Immediate	RDP not working	Amitava Chakraborty	11 April 2024 11:36 AM			9429401516	Aditi				Anonymous	11 April 2024 11:36 AM
7432	Infodrive Alumni	New Query	On Hold	Urgent	mailbox & CRM frq signed out	Redmine Admin (Manoj Bisht - IT HOD)	06 April 2024 06:39 PM	48.00	48.00	9831083028	Rajib Banerjee				Anonymous	06 April 2024 06:39 PM
7431	Infodrive Alumni	New Query	On Hold	High	Email Log out frequently	Redmine Admin (Manoj Bisht - IT HOD)	06 April 2024 06:35 PM	72.00	72.00	9830675198	Abhijit Acharya		08 April 2024		Anonymous	06 April 2024 06:35 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
7421	Infodrive Alumni	New Query	On Hold	Urgent	mail & Zoho signed out frequently		06 April 2024 01:09 PM			9831083028	Rajib Banerjee				Anonymous	06 April 2024 01:09 PM
7379	Infodrive Alumni	New Query	On Hold	Immediate	unable to login my email	Redmine Admin (Manoj Bisht - IT HOD)	03 April 2024 09:45 AM			7004933939	Riya				Anonymous	03 April 2024 09:45 AM
7365	Infodrive Alumni	New Query	On Hold	Urgent	Rdp not working	Redmine Admin (Manoj Bisht - IT HOD)	02 April 2024 12:50 PM			7004933939	Riya				Anonymous	02 April 2024 12:50 PM
7167	Infodrive Alumni	New Query	On Hold	High	RDP HANG	Redmine Admin (Manoj Bisht - IT HOD)	08 March 2024 01:03 PM			7042094171	Urvashi Mohan		08 March 2024		Anonymous	08 March 2024 01:03 PM
6913	Infodrive Alumni	New Query	New	Immediate	dwd is not working	Redmine Admin (Manoj Bisht - IT HOD)	12 February 2024 12:57 PM			8860362539	anjali				Anonymous	12 February 2024 12:57 PM
6790	Infodrive Alumni	New Query	New	Immediate	unable to login to Zoho CRM	Redmine Admin (Manoj Bisht - IT HOD)	30 January 2024 09:56 AM			9355399931	Vishnu Dubey				Anonymous	30 January 2024 09:56 AM
6724	Infodrive Alumni	New Query	New	Low	unable to login eximguru.com trol panel please check it	Redmine Admin (Manoj Bisht - IT HOD)	23 January 2024 11:33 AM			7004933939	Riya				Anonymous	23 January 2024 11:33 AM
6693	Infodrive Alumni	New Query	New	High	Time doctor not working	Jyoti Chauhan	18 January 2024 05:27 PM			7007425522	Shubham srivastava				Anonymous	18 January 2024 05:27 PM
6684	Infodrive Alumni	New Query	New	High	NEW LAPTOP OPERATE	Redmine Admin (Manoj Bisht - IT HOD)	18 January 2024 12:01 PM			8920193360	Ankur Kumar				Anonymous	18 January 2024 12:01 PM
6457	Infodrive Alumni	New Query	New	Immediate	not able to reset the password	Redmine Admin (Manoj Bisht - IT HOD)	27 December 2023 01:03 PM			8860362539	anjali				Anonymous	27 December 2023 01:03 PM
6345	Infodrive Alumni	New Query	New	High	Rdp not working	Redmine Admin (Manoj Bisht - IT HOD)	15 December 2023 01:08 PM			7004933939	Riya				Anonymous	15 December 2023 01:08 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
6220	Infodrive Alumni	New Query	New	Urgent	voice issue on zoom	Redmine Admin (Manoj Bisht - IT HOD)	05 December 2023 12:16 PM			8318150116	AMBESH KUMAR PANDEY				Anonymous	05 December 2023 12:16 PM
6155	Infodrive Alumni	New Query	New	High	Not able to login IIPL	Redmine Admin (Manoj Bisht - IT HOD)	30 November 2023 04:08 PM			9971832553	kanchan				Anonymous	30 November 2023 04:08 PM
6061	Infodrive Alumni	New Query	New	Immediate	not able to open rdp	Redmine Admin (Manoj Bisht - IT HOD)	23 November 2023 12:53 PM			8860362539	anjali		23 November 2023		Anonymous	23 November 2023 12:53 PM
6039	Infodrive Alumni	New Query	New	Low	rdp is not login	Manish Gupta	22 November 2023 10:37 AM			+9179037393 21	isha roy				Anonymous	22 November 2023 10:37 AM
6016	Infodrive Alumni	New Query	New	High	Inv not showing to Geeta mam and me	Prashant Kumar	21 November 2023 03:27 PM			9540367422	Anita		21 November 2023		Anonymous	21 November 2023 03:27 PM
6009	Infodrive Alumni	New Query	New	Low	Time Doctor not working	Redmine Admin (Manoj Bisht - IT HOD)	21 November 2023 09:41 AM			9560095323	Vikas Pandey				Anonymous	21 November 2023 09:41 AM
5779	Infodrive Alumni	New Query	New	High	Outlook not working	Redmine Admin (Manoj Bisht - IT HOD)	03 November 2023 11:37 AM			9540367422	Anita				Anonymous	03 November 2023 11:37 AM
5433	Infodrive Alumni	New Query	New	High	Renewal pi not creating	Prashant Kumar	05 October 2023 07:41 PM			9540367422	Anita				Anonymous	05 October 2023 07:41 PM
5303	Infodrive Alumni	New Query	New	Normal	runo shows zero dialled call for yesterday	Nancy Arora	21 September 2023 04:13 PM			8860362539	anjali				Anonymous	21 September 2023 04:13 PM
5063	Infodrive Alumni	New Query	New	High	Unable to access one renewal co proforma and contact person	Prashant Kumar	02 September 2023 12:34 PM			7703952840	Poonam pal		02 September 2023		Anonymous	02 September 2023 12:34 PM
5035	Infodrive Alumni	New Query	New	High	Unable to save task on crm	Prashant Kumar	31 August 2023 03:42 PM			7703952840	Poonam pal				Anonymous	31 August 2023 03:42 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated	Total estimate d time	Estimate d time	Contact Number	Contact Name	Last updated by	Due date	Category	Author	Created
4973	Infodrive Alumni	New Query	New	Immediate	RDP not working	Redmine Admin (Manoj Bisht - IT HOD)	28 August 2023 10:57 AM			7983358872	Karan Jethwani				Anonymous	28 August 2023 10:57 AM
4967	Infodrive Alumni	New Query	New	High	Demo scheduled mails not received	Prashant Kumar	26 August 2023 05:08 PM			8777479254	Mudrika Gupta				Anonymous	26 August 2023 05:08 PM
4847	Infodrive Alumni	New Query	New	Low	Bulk whats app	Prashant Kumar	17 August 2023 06:04 PM			9540367422	Anita				Anonymous	17 August 2023 06:04 PM
4822	Infodrive Alumni	New Query	New	Immediate	Pi not opening	Prashant Kumar	16 August 2023 03:21 PM			9540367422	Anita				Anonymous	16 August 2023 03:21 PM